

Delfins Beach Resort Bonaire is a growing and ambitious resort, beautifully located by the sea. We welcome our guests with open arms. We help them embrace our resort and the island in all its facets. We are proud of our relaxed atmosphere, personal approach, and attention to quality. With our recent affiliation with the Tapestry Collection by Hilton, we have entered a new phase. We set the bar high in terms of guest experience, quality, and professionalism. This requires an experienced leader who will take the lead in our development. That is why we are looking for a

## Maintenance Manager 40 hours

We are looking for someone who not only understands hospitality but also embodies it and conveys this to his or her team. Together with the new Maintenance Manager, we will continue to build a resort that exceeds expectations—every day. Let's create sparkles!

# Who are you?

You want to lead at a high level within a resort where quality and an optimal guest experience are central. You ensure that everything runs smoothly and are the linchpin of the daily maintenance process. You are someone who knows how to make a difference in a growing organization and maintain our high Hilton quality standards.

You have the ability to work effectively with different nationalities and cultural backgrounds. Language plays an important role in this, as you will be working with a diverse team and welcoming guests from different corners of the world. Being able to express yourself in Papiamento and/or Spanish as well as in Dutch and/or English is therefore an advantage.

### What will you be doing?

As Maintenance Manager, you will provide inspiring leadership to a versatile team and be responsible for the daily work planning and operation of all short- and long-term maintenance activities of approximately 15 Maintenance employees, Groundkeepers, a Technical Project Manager, and an IT Support Officer. You will supervise the quality and progress

You will monitor and develop the quality of our services and, as a connector, ensure smooth cooperation with other teams, and contribute to the timely preparation of the rooms and the perfect technical maintenance of the rooms, F&B, and grounds. You will be responsible for the maintenance of buildings, installations, and swimming pools.

You will provide input for departmental plans, the maintenance plan, and the annual budget. You will report periodically on the department's results and provide insight into developments and deviations from targets and budgets. You will have final responsibility for the stock in the external warehouses.

You keep the workshop tidy and ensure that resources and materials are available. Together with the Technical Project Manager, you anticipate the timely purchase of technical supplies so



that work and projects are not delayed. Where necessary, you engage external service providers. You ensure a safe working environment.

### What do we require?

- You have 3-5 years of experience in a managerial position within Maintenance
- You know how to effectively optimize and implement work processes
- You have a guest-oriented attitude and an eye for quality
- You communicate clearly and know how to lead people in a connecting way
- You are willing to work varying hours.
- You speak Dutch or English, and Spanish or Papiamentu is a big plus
- You have an affinity for working in an international environment
- Experience working for a brand such as Hilton is a plus

### What do we offer?

At Delfins, we take good care of our guests, but we take just as good care of you. We offer you a competitive salary and attractive additional employment conditions. How about a savings plan, various discounts with our partners, and the opportunity to develop yourself with the Delfins Academy? You will become part of the Hilton family. This offers various benefits, such as discounts on hotel bookings, training, and career opportunities. In addition, we offer 20 vacation days, a 50% discount on a stay at Delfins, and a 25% discount at Food & Beverage outlets.

### **About Delfins**

Delfins Beach Resort Bonaire is one of Bonaire's leading resorts and is known for its attractive facilities, excellent service, and award-winning restaurant Brass Boer. With our recent addition to the Tapestry Collection by Hilton, we are part of an international network of unique, characterful hotels, while retaining the unique identity of Delfins Beach Resort. As Delfins, we also feel a responsibility to our island. We promote local culture and contribute to the preservation of biodiversity with our Bloom Back Bonaire initiative.

### Apply now!

Come work in a place that feels like a vacation. And where your well-being and development are a top priority. We are an international organization, and all nationalities are welcome to apply. You could soon be part of one of the most exclusive resorts in the Caribbean!

To apply, send your motivation letter and resume - in one document please – to werk@delfinsbeachresort.com.

Would you like to know more about this position first? Our HR Manager Angela Diters will be happy to tell you all about it. You can reach her by email or call +599 701 7677.